

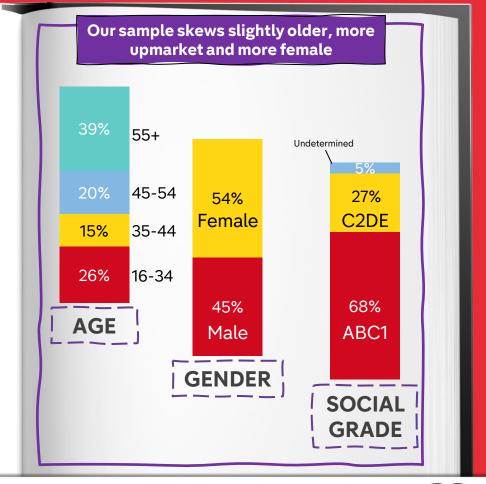


Little Black Book.

Methodology

We sent a survey to our **Core4** community, which is made up of a subset of our All 4 registered viewers and **4Youth**, our community of 16-24s. In total **we collected 1,020 responses.**

Respondents were asked questions about their home, furniture and DIY purchasing habits, their attitudes towards their home and their opinions towards Channel 4's home programming.







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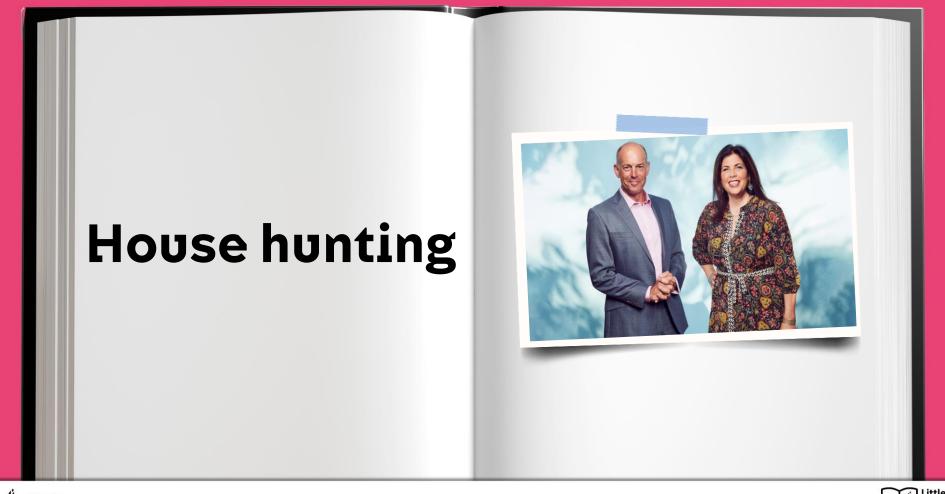
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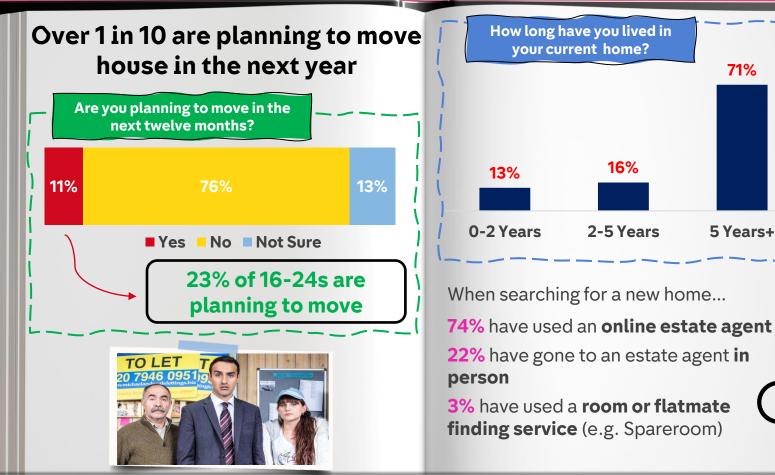
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Our Channels













71%

5 Years+



Space and practicality was ranked as the most important factor when looking for a new home

Space and practicality 73%





68% Peace and quiet

Value for money







60% Good transport links

Access to green spaces 59%



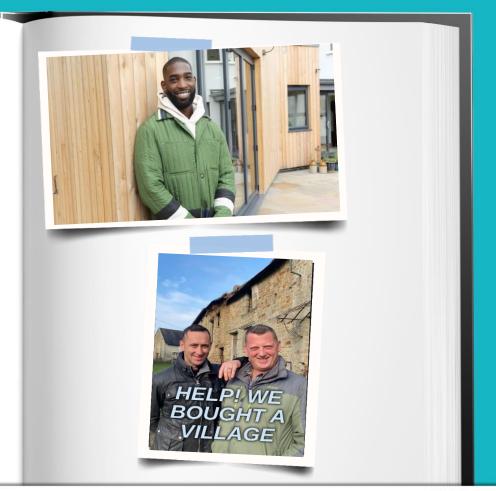


57% Good amenities



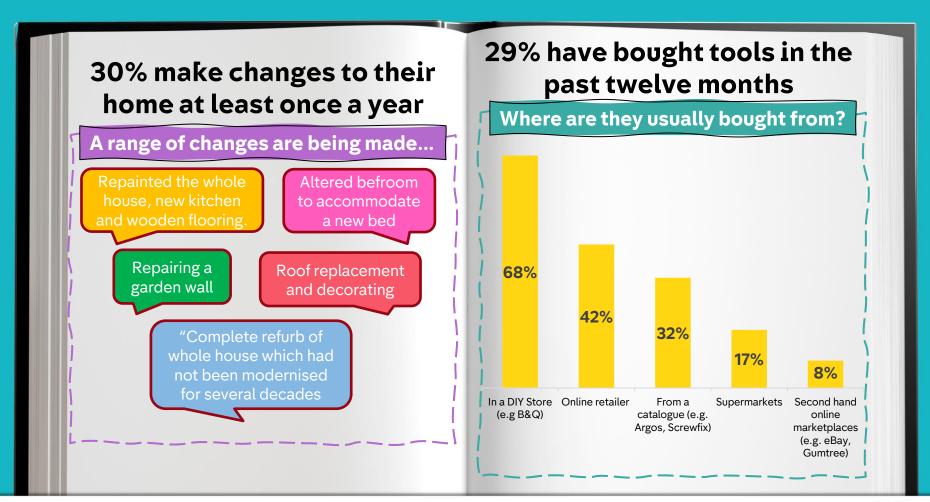


DIY and Lockdown













Some said DIY can be stressful...



65%

Agree DIY can be 'overly stressful'



48%

Agree DIY products are becoming too expensive



43%

Agree DIY is 'too time consuming to enjoy fully'

...but also economical and rewarding

63% Agree DIY 'saves me a lot of money'



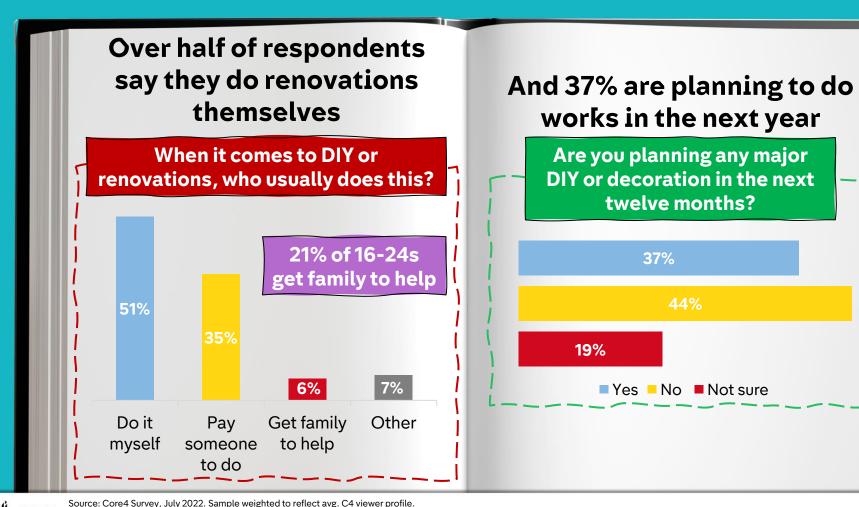
57%
Agree DIY 'helps me take pride in my home'



55%
Agree they find DIY 'to be a rewarding activity'



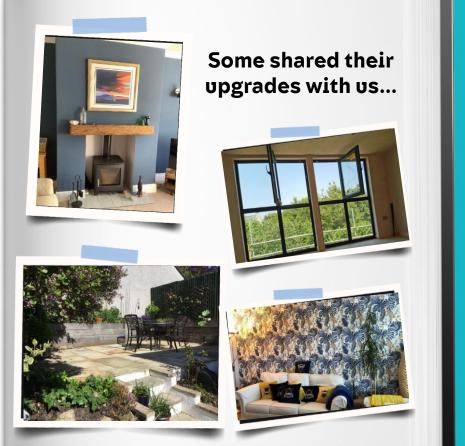








41% made changes to their home during lockdown 24% said they originally hadn't planned any work, while 11% had planned work that was impacted by lockdown How much did the changes cost? 58% 5% £10k+ £1k-£2.5k £2.5k-£5k £5k-£10k



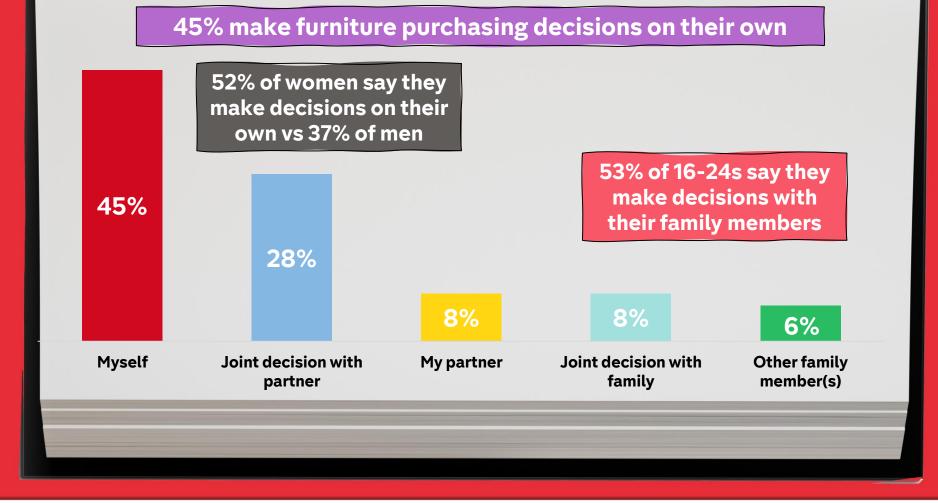








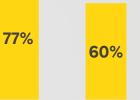








In-person shopping is the most popular way to find furniture



In-person

shops

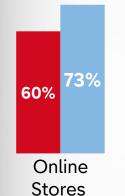
Online Stores 25%

Charity Second shops hand online

In terms of spending...

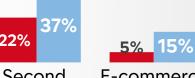
- 24% spend over £1000 on furniture in a normal year. 4% spend over £2500.
- 43% disagree with the statement "I only look for low price furniture".

The future is digital! 16-24s are more likely to shop for furniture online



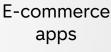






All

■16-24s









Respondents want affordable furniture that doesn't compromise on quality

What five factors influence/inspire your choice of furniture most?



Some consumers are more eco conscious in their buying habits

26% consider energy efficiency (e.g. in new appliances)

16% consider the sustainability of materials

9% consider whether the item has been re/upcycled.

Upcycling is economically sound ... and can raise funds for charity

Far too many people change their furniture simply to keep up with trends.
So much waste!





79% agree it's worth 'making your house a home' through the furniture you buy

If you have time, it's worth investing time 79% and money into making your house a home My garden is very important to me 62% I am house-proud 60% I always look out for new products that make life at home easier 53% I find it hard to keep up with maintenance 42% on my home





Spotlight on Oisability







Many have made changes to their home to adapt to specific needs

The most mentioned house/appliance alterations included...

Shower fit

31 mentions

Hand rails installed

31 mentions

Bathroom Access

30 mentions

Ground floor re-adjustments

17 mentions

Creating a wet room

12 mentions

Widened doors

6 mentions

What do you wish brands knew more about in terms of disability?

Affordability

I wish that aids and add-ons for disabled people weren't so expensive.

Affordability in general, things are just more expensive when they're 'accessible' and no one really challenges it.

Aesthetics and design

Make things more easy to use and easier to move around, and make sure they are safe and sturdy. I think the main is to remember that yes things need to be practical and accessible ... but they also need to look as nice as possible.

Access and availability

Accessibility and ease of use is a major factor.
More adjustable beds, seating, tables would be welcome.

I'd like to see more aids and gadgets sold in mainstream shops, both on the high street and online.



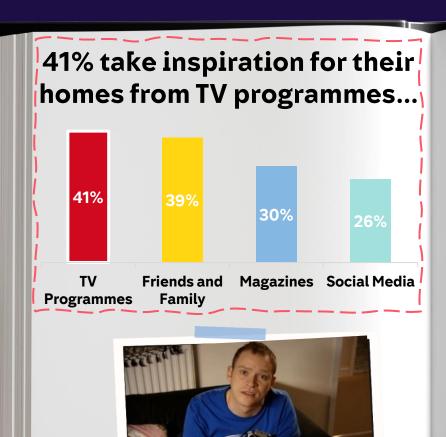


Our Programmes









...and Grand Designs is their most-watched programme

















Channel 4's home programming is very well received



87%

Agree Channel 4 is a 'good fit' for home brands



76%Say they notice home décor in TV shows



74%

Take inspiration from **C4** home improvement shows



54%

Say they associate C4 with home programming



40%

Look for home brands they've seen on TV

21% recalled ads by home brands, such as...













