

itv

sky



BROADCASTER VOD

Premium Entertainment



# WHAT'S COVERED



**BVOD Market  
Overview**



**Why BVOD?**



**Pricing &  
Effectiveness  
BVOD v's TV**



**BVOD v's Other  
Video**



# BVOD MARKET OVERVIEW



# ALL IN NUMBERS

**24m**

REGISTERED VIEWERS

**37.3%** 1634

YOUNGER THAN FB  
(Facebook = 36.7%)

**61%** ABC1

MORE UPMARKET THAN YT  
(Youtube = 57%)

**+31%**

2020 VIEWING YOY

**80%**

OF ALL 1634s IN UK

**13,000**

HOURS OF CONTENT

**28**

PLATFORMS & DEVICES

**70%+**

BIG SCREEN

**1.7**

VIEWERS PER  
IMPRESSION

**98%**

COMPLETION RATE (MOAT)

**47 MINS**

AVERAGE VIEWING YTD

# ALL 4 IN NUMBERS 2021

## FUTURE 4

- **DOUBLE** ALL 4 VIEWING BY 2025
- DIGITAL ADVERTISING TO BE AT LEAST **30%** OF TOTAL REVENUE BY 2025
- CHANNEL 4'S COMMISSIONING, SCHEDULING AND COMMERCIAL STRATEGY WILL BE OPTIMISED TOWARDS GROWING VIEWS ON ALL 4

### Q1 2021

- OFF TO A GOOD START
- YTD VIEWS UP 73%
- CONSEQUETIVE BIGGEST VIEWING WEEKS IN HISTORY
- ALL CONTENT TYPES UP

# itv IN NUMBERS

**32m**

REGISTERED VIEWERS

**45%** 1634

VIEWING

**52%** ABC1

VIEWING

**+35%**

VIEWING DES DRAMA

**10,000**

TARGETING OPTIONS

**30**

PLATFORMS & DEVICES

**66%**

BIG SCREEN

**1.7**

VIEWERS PER IMPRESSION

**98%**

COMPLETION RATE

**35%**

LIVE STREAMING



# IN NUMBERS

**30m**

Adults every month  
Across VOD portfolio

**40%** pop

SKY AdSmart reach of population

**75**

Of TOP 100 advertisers  
have used SKY AdSmart

**1,000s**

SME businesses use  
AdSmart

**5,000**

CUSTOMER PANEL

**200**

DATA ATTRIBUTES

**47%**

AdSmart reduction in  
Channel switching

**10m**

Households with  
SKY AdSmart

**1.7**

VIEWERS PER  
IMPRESSION

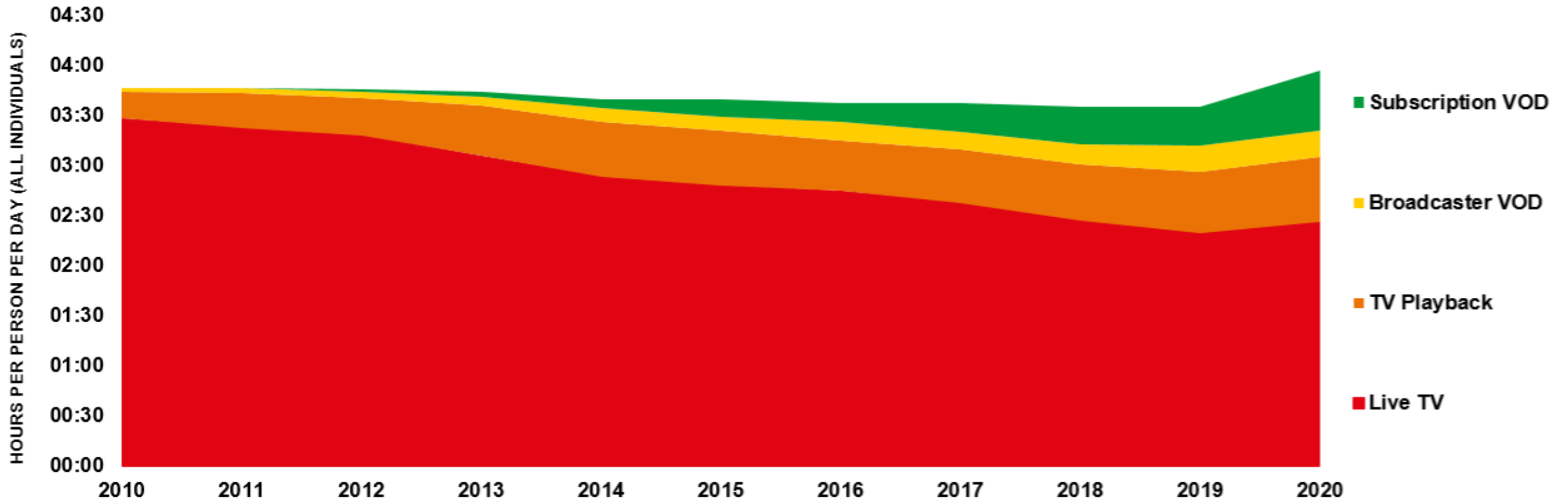
**98%**

COMPLETION RATE

**21%**

AdSmart increases  
Propensity to buy

# ALL FORMS OF TV HAVE SEEN GROWTH IN 2020

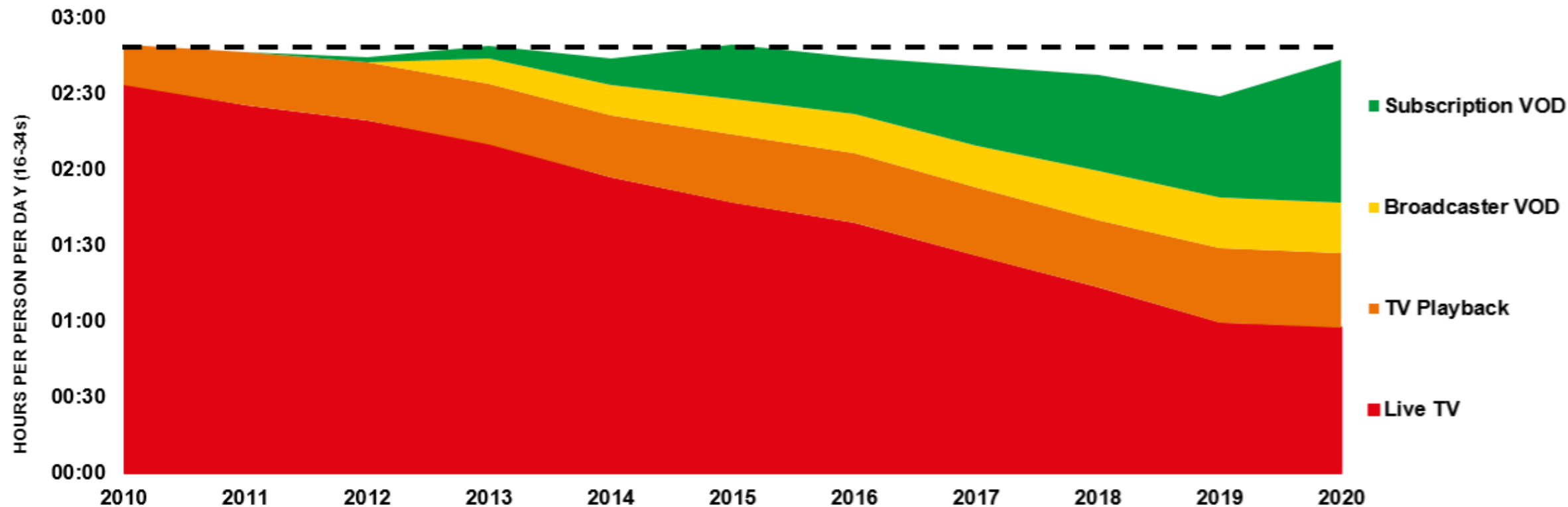


Source: 2010-2020, BARB / Broadcaster stream data / IPA Touchpoints 2020, Individuals





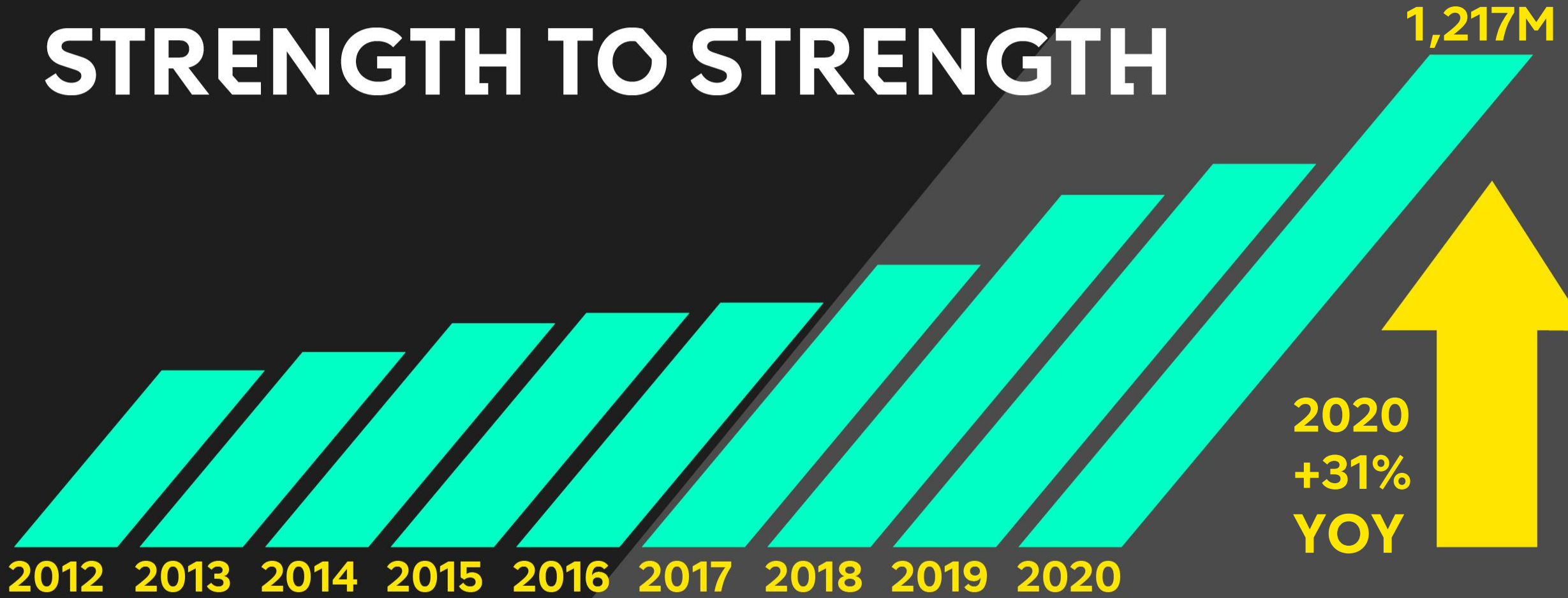
# YOUNG PEOPLE'S VIEWING IS INCREASINGLY SPREAD ACROSS PLATFORMS



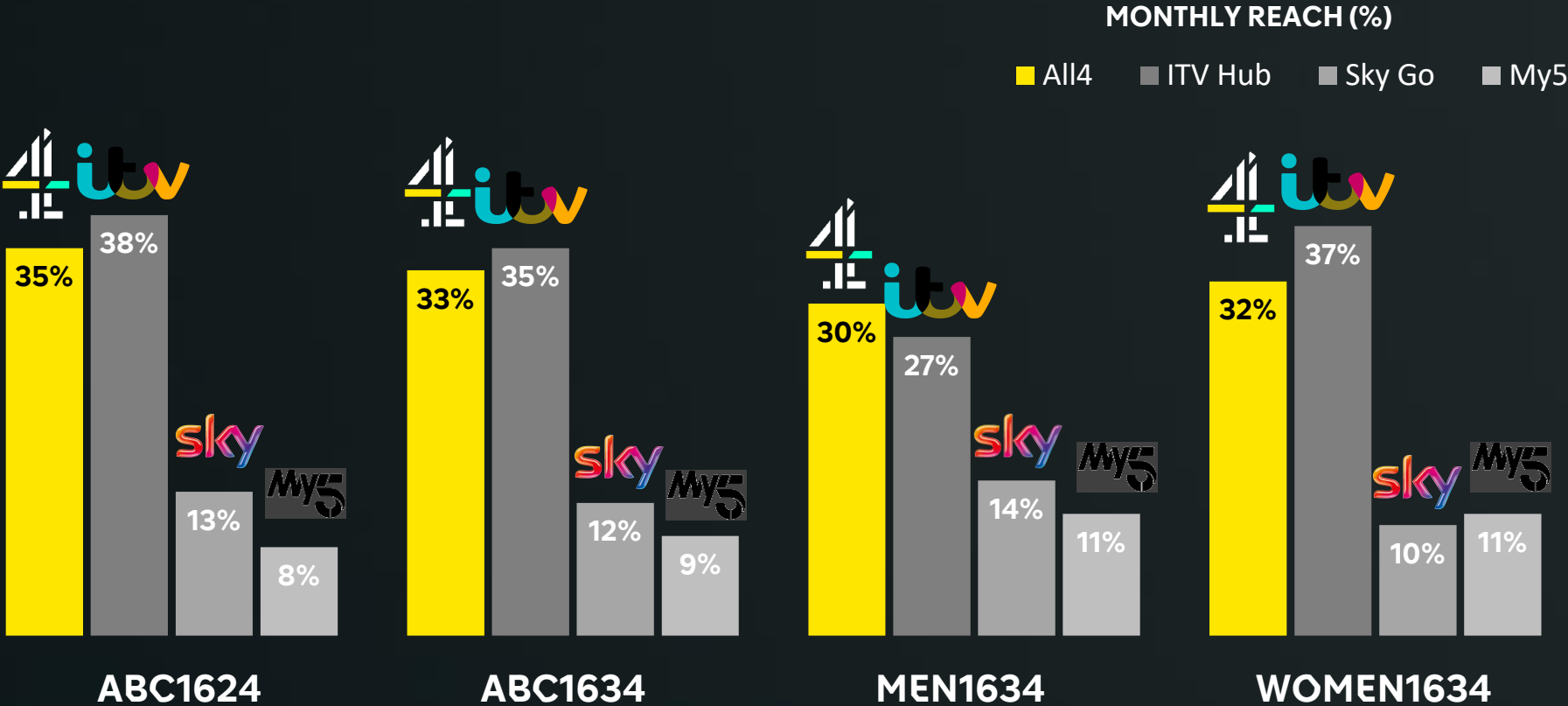
Source: 2010-2020, BARB / Broadcaster stream data / IPA Touchpoints 2020, 16-34



# ALL 4 VIEWING IS GOING FROM STRENGTH TO STRENGTH



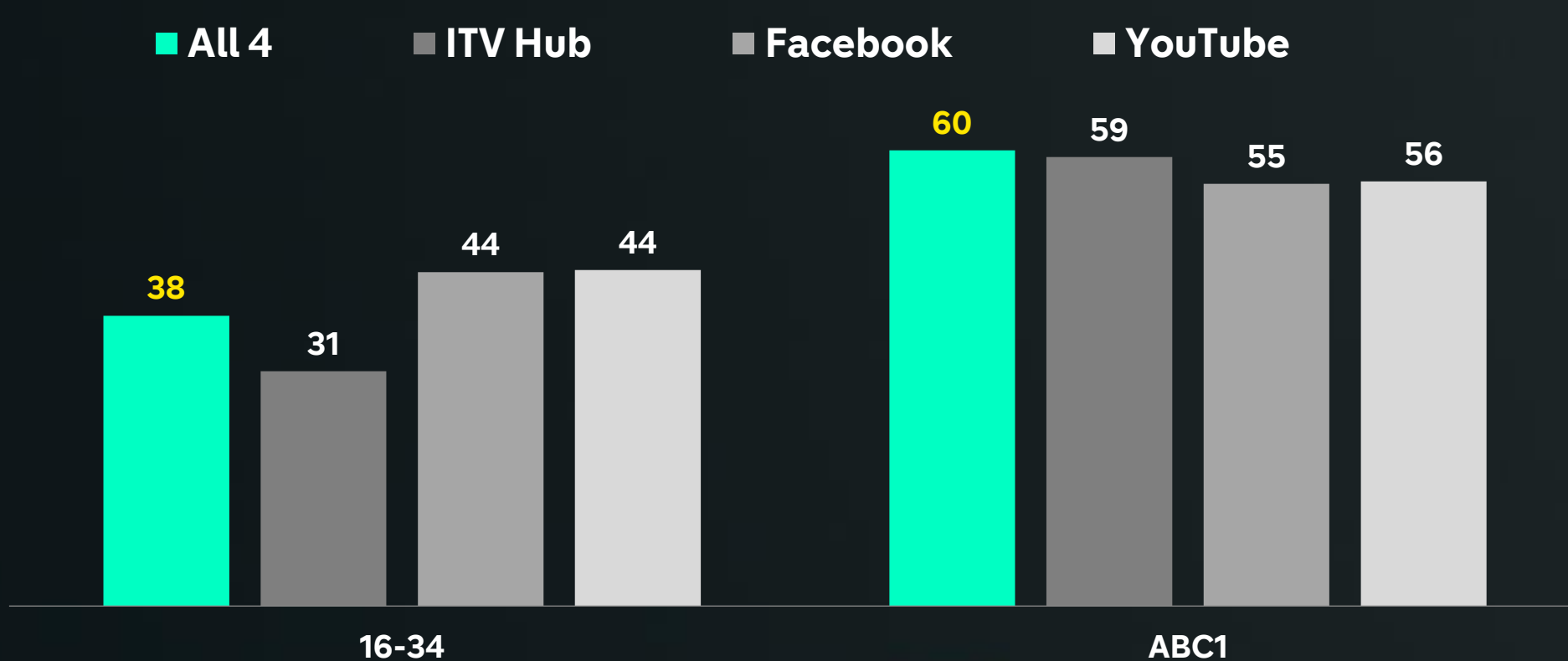
# BVOD DELIVERS COMPETITIVE YOUNG & UPMARKET REACH



Note: Sample period during **Love Island**



# UPMARKET VIDEO PLAYER PROFILE



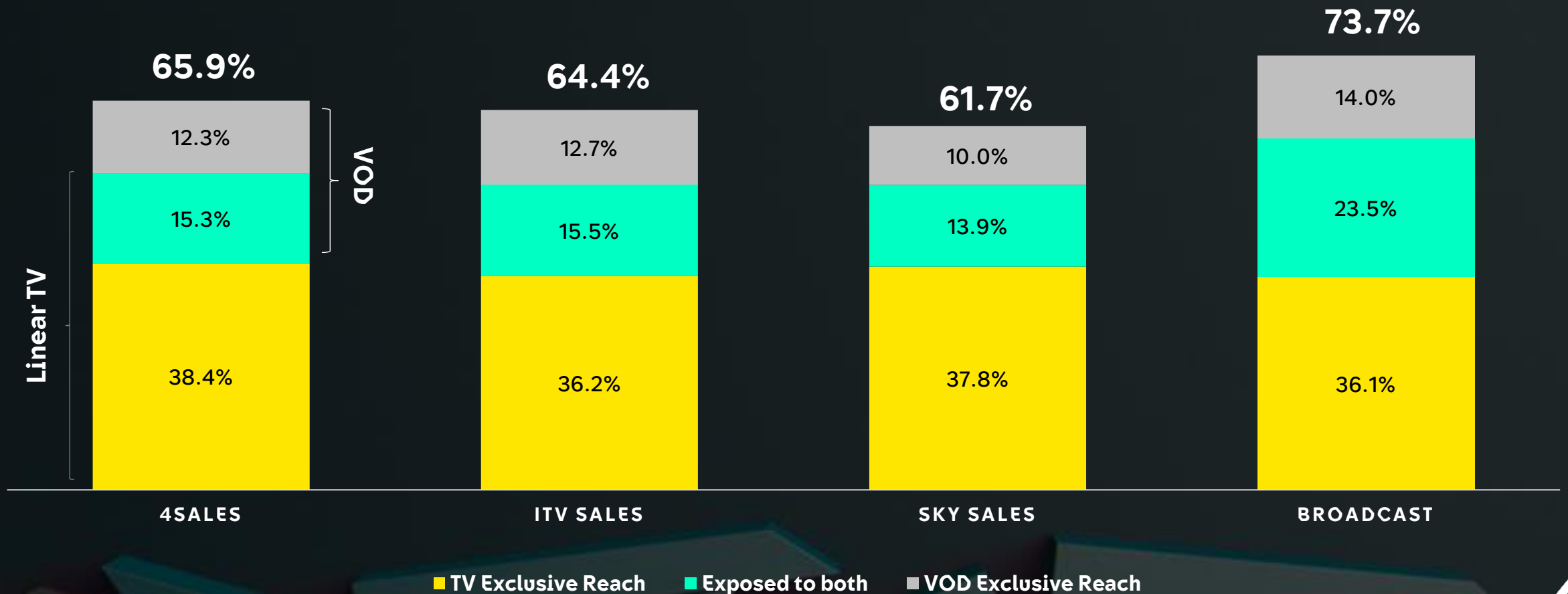
All 4 is the **most upmarket** of all the commercial TV players with Adults ABC1s making up 60% of it's audience each month...

And when it comes to the digital platforms it's more **upmarket** than YouTube and Facebook!



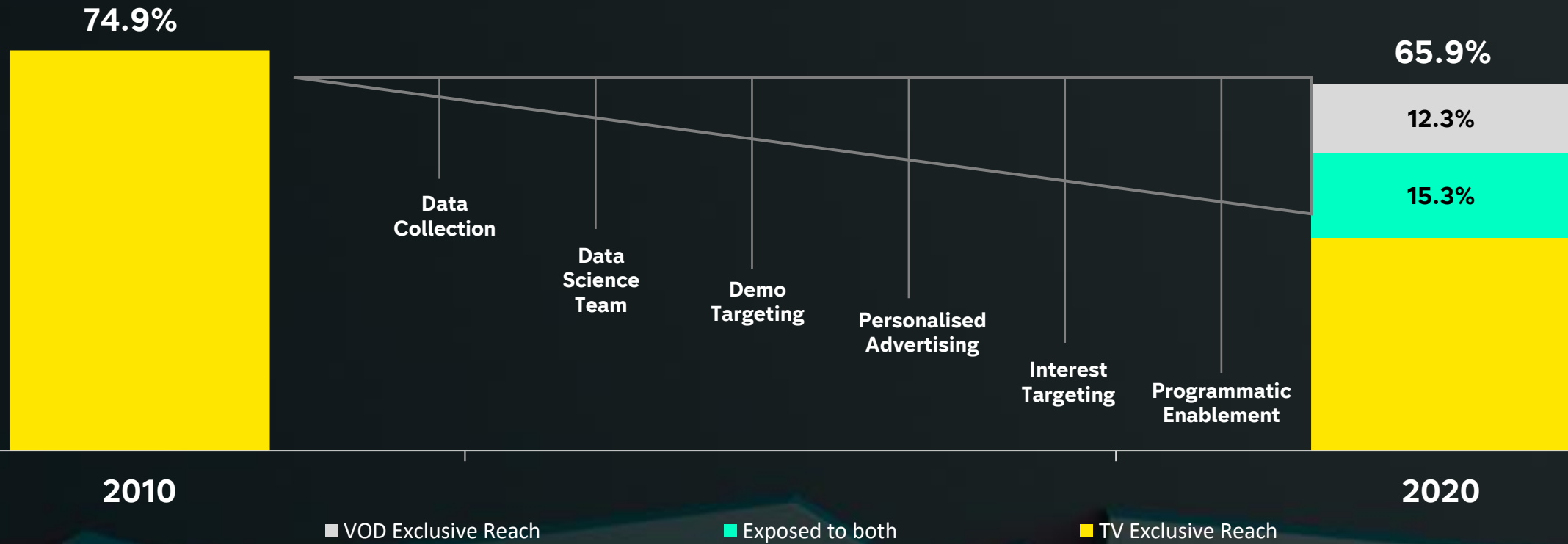
# SALES HOUSE REACH AND THE CONTRIBUTION OF BVOD

500 TVRs vs 16-34 Adults



# C4'S REACH HAS EVOLVED OFFERING NEW TARGETING OPPORTUNITIES FOR ADVERTISERS

500 16-34 Adult TVRs Optimised for 1+ Reach delivery



# ALL 4 IN YOUNGGOV'S UK TOP 5 BIGGEST MOVERS

YouGov		UK TOP 5 BIGGEST MOVERS : MARCH 2021												
RANK	BRAND NAME	Media Metrics			Brand Health Metrics							Purchase Funnel		
		Adaware	WOM	Buzz	Awareness	Index	Quality	Value	Impression	Reputation	Satisfaction	Recommend	Consideration	Purchase Intent
1	Star	▲	▲		▲		▲		▲	▲	▲	▲	▲	▲
2	All 4	▲	▲	▲		▲		▲	▲		▲	▲		▲
3	Quorn	▲	▲					▲	▲		▲	▲	▲	▲
4	Center Parcs	▲	▲		▲	▲			▲		▲		▲	
5	Samsung Home Entertainment		▲	▲	▲	▲		▲		▲	▲		▲	

Methodology: Month on month data comparison showing increases across all metrics, with data comparing January and February 2021

New series of YouGov BrandIndex Biggest Brand Movers, which reveal the top five brands that are **resonating the most positively** among UK consumers across all BrandIndex metrics every month throughout 2021.

**All 4 took second place** after record-high streaming numbers in January 2021! With uplifts across all three media metrics, a number of brand health metrics, and current customer scores increased.



# WHY BVOD?





# WHY THE HELL NOT!

**High Quality Programming**      **Immense Scale**

**Premium Environment**      **Brand Safe**

**Best of TV**      **Fully Viewed**      **Fully Viewable**

**Rich 1<sup>st</sup> Party Data**      **Custom Audiences**      **Data Match**

**Big Screen**      **Sound On**      **Shared Viewing**

**Extend Campaign Reach**      **Evolving Measurement**

**Geo-Targeting**      **Simplified Buying**

# BROADCASTER VOD: THE BIGGER PICTURE



Bvod viewers watch on the big screen: vod is telly



Viewers per view: impressions alone don't tell the bigger picture

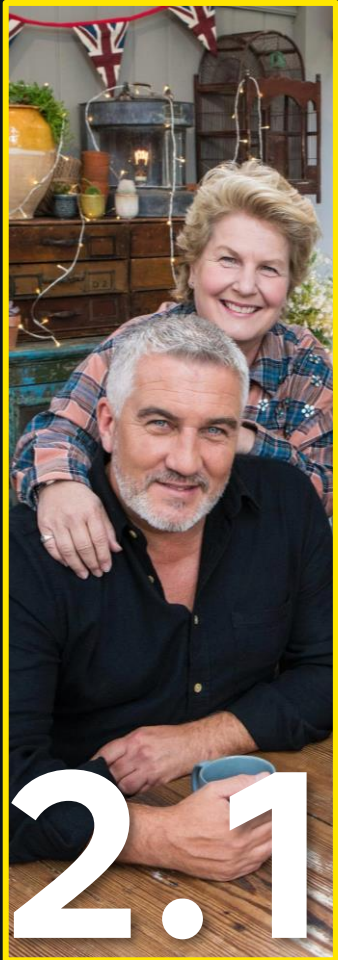


+15% increase in purchase consideration  
When added to linear



3.5x greater attn than other vod; 96% completion, non-skippable, full audio

# WHAT DOES THIS MEAN FOR GBBO?



**1,000** impressions bought

For every 1,000 16-34 impressions running in GBBO



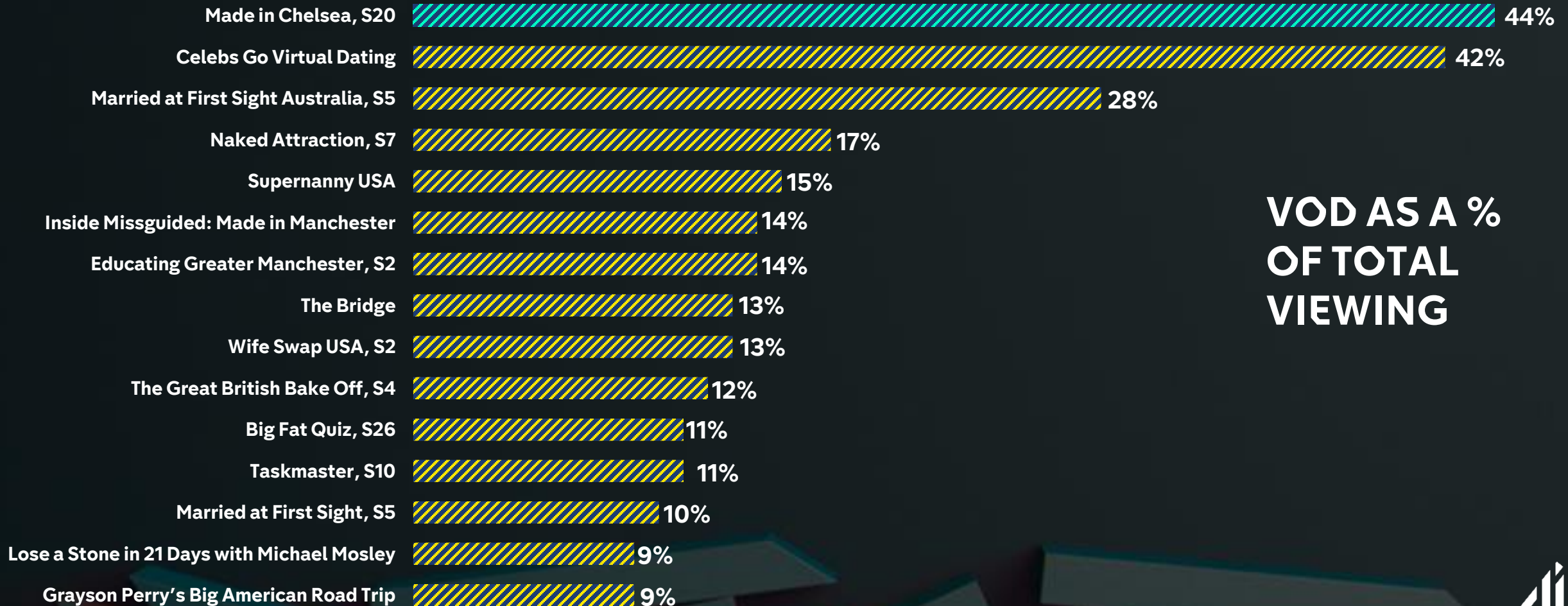
**+ 500** additional in target  
You get 1,500 actual 16-34 impressions



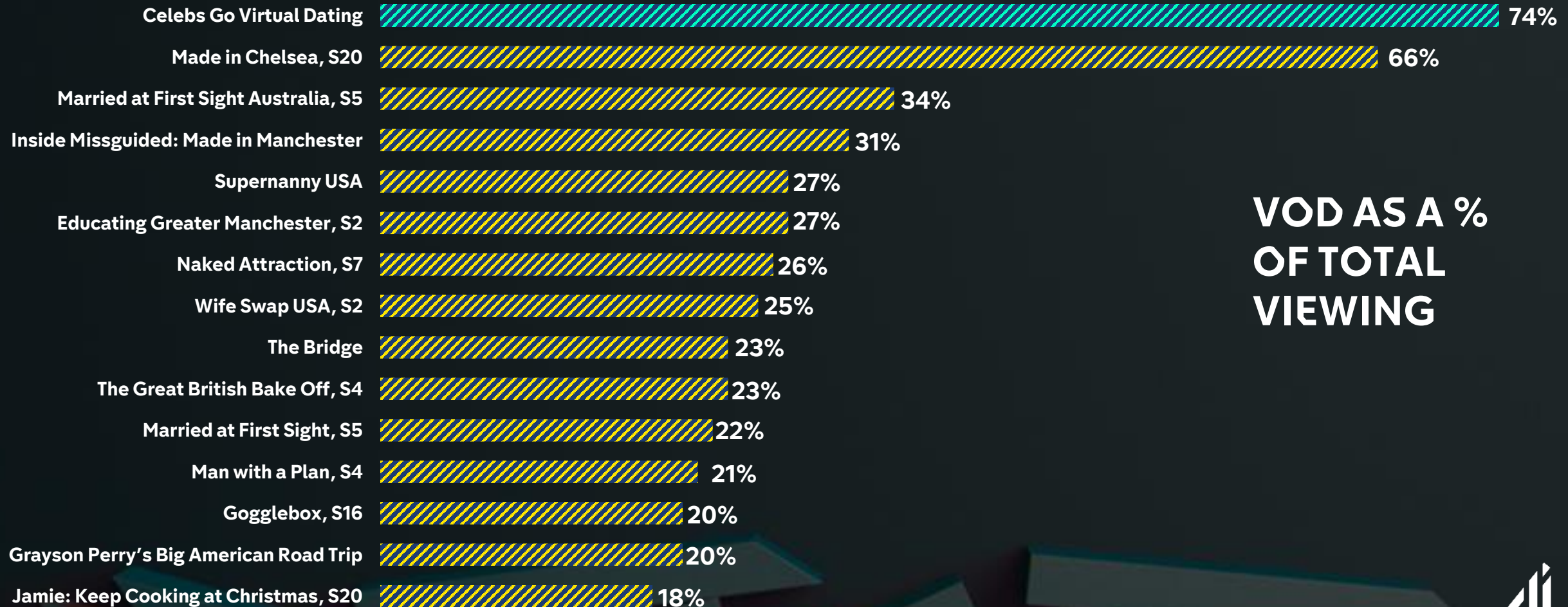
**+600** additional 'out of target'  
And a total of 2,100 impacts including 'out of target' (e.g.. Parents, teenagers)



# ALL 4 INCREASINGLY DELIVERS A LARGER SHARE OF VIEWING – INDIVIDUALS



# ALL 4 INCREASINGLY DELIVERS A LARGER SHARE OF VIEWING – 16-34s

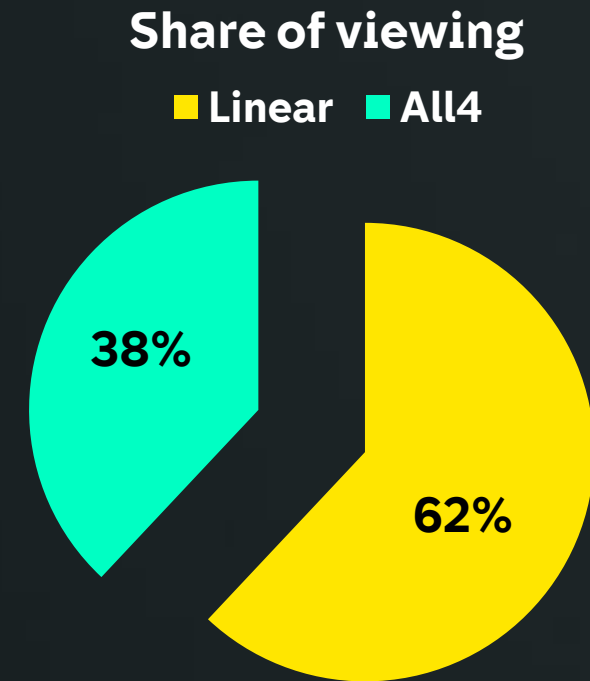
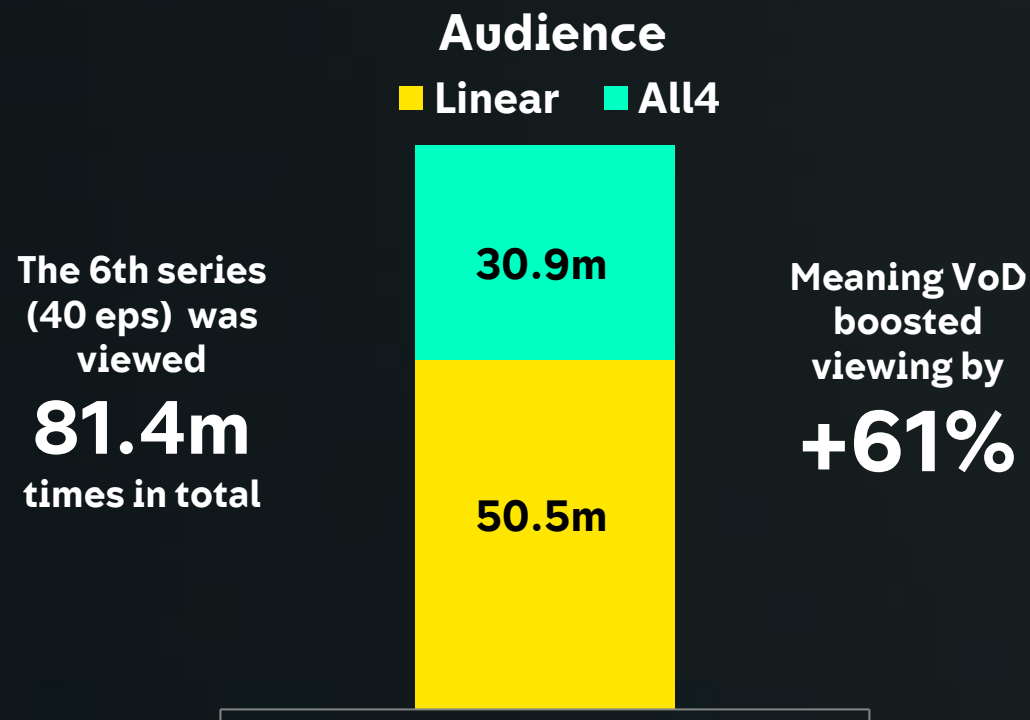


VOD AS A %  
OF TOTAL  
VIEWING



# SERIES 6 OF MARRIED AT FIRST SIGHT AUSTRALIA WAS VIEWED 81.4M TIMES

Target = Individuals



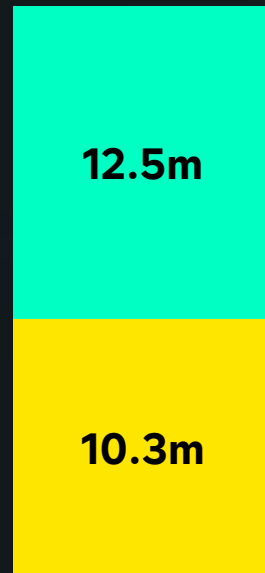
# YOUNG VIEWERS WATCHED SERIES 6 22.8M TIMES

Target = 16-34s

## Audience

■ Linear ■ All4

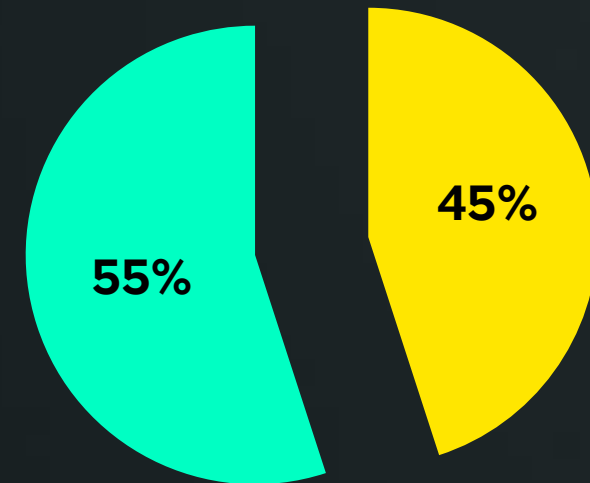
The 6th series  
(40 eps) was  
viewed  
**22.8m**  
times in total



Meaning VoD  
boosted  
viewing by  
**+122%**

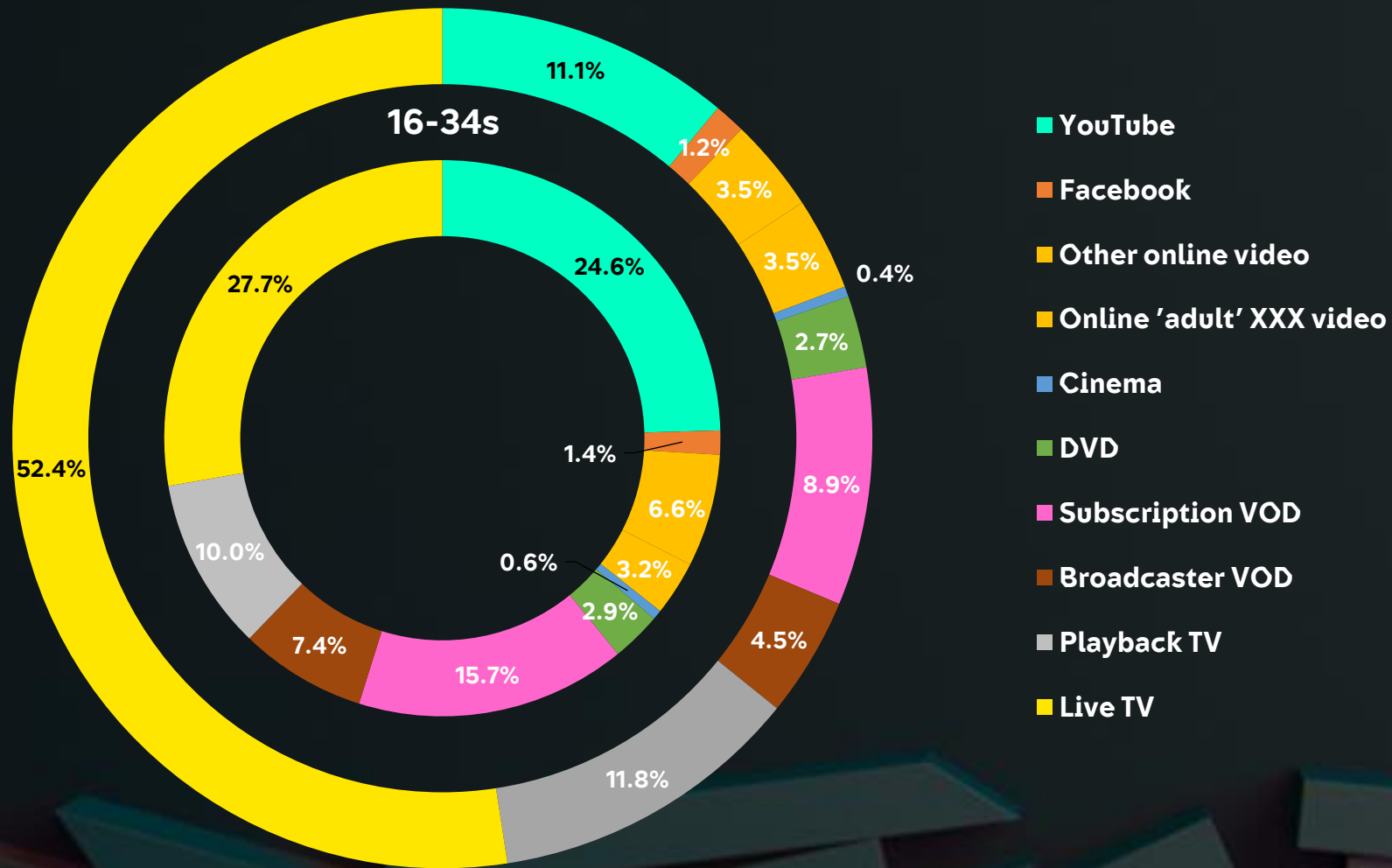
## Share of viewing

■ Linear ■ All4



# TV ACCOUNTS FOR 69% OF OUR VIDEO DAY

## ALL INDIVIDUALS



## AVERAGE VIDEO TIME PER DAY

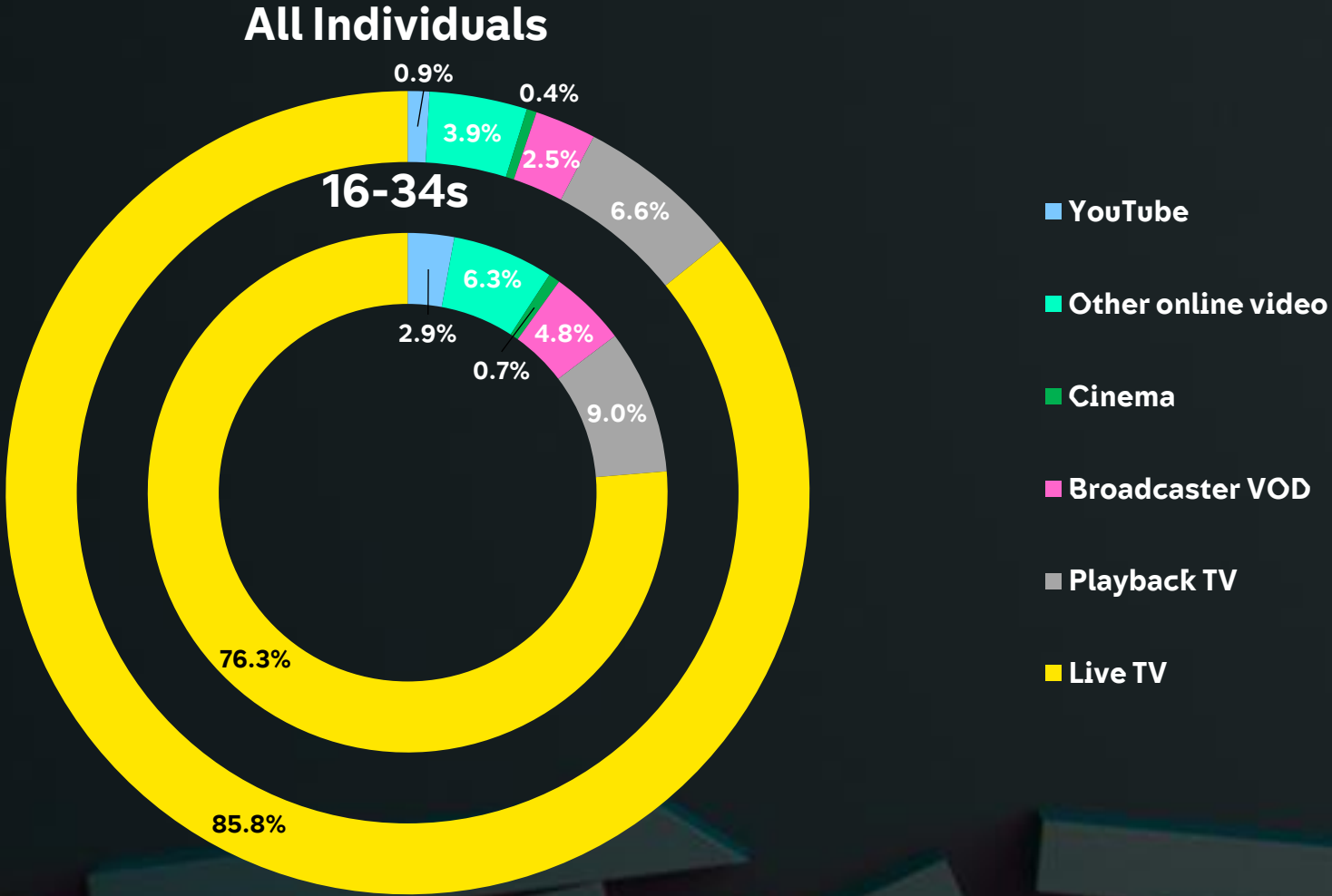
All Individuals: 4hrs, 41 mins

16-34s: 4hrs, 25 mins

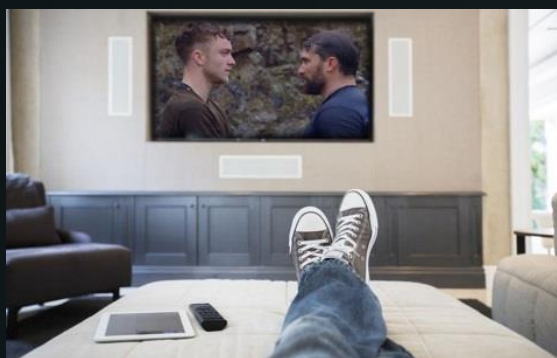




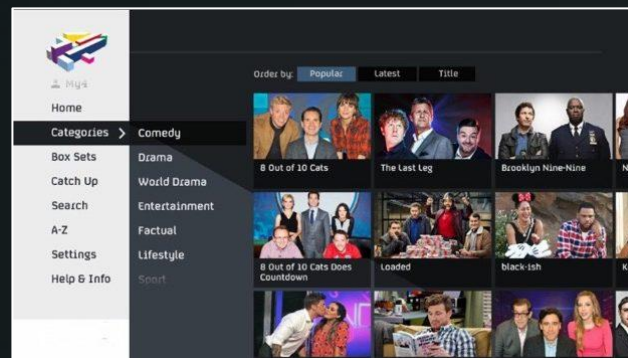
# BUT 95% OF AD VIEWING TIME



# TV IS EVERYWHERE & BVOD IS TV



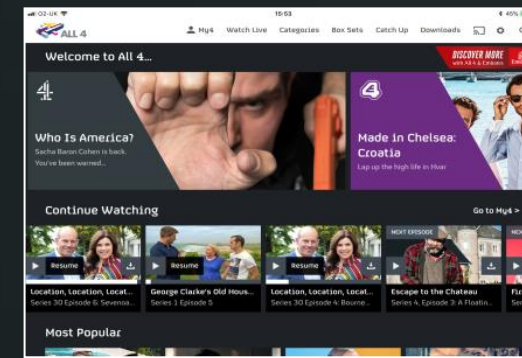
Live TV



On demand on Smart TVs



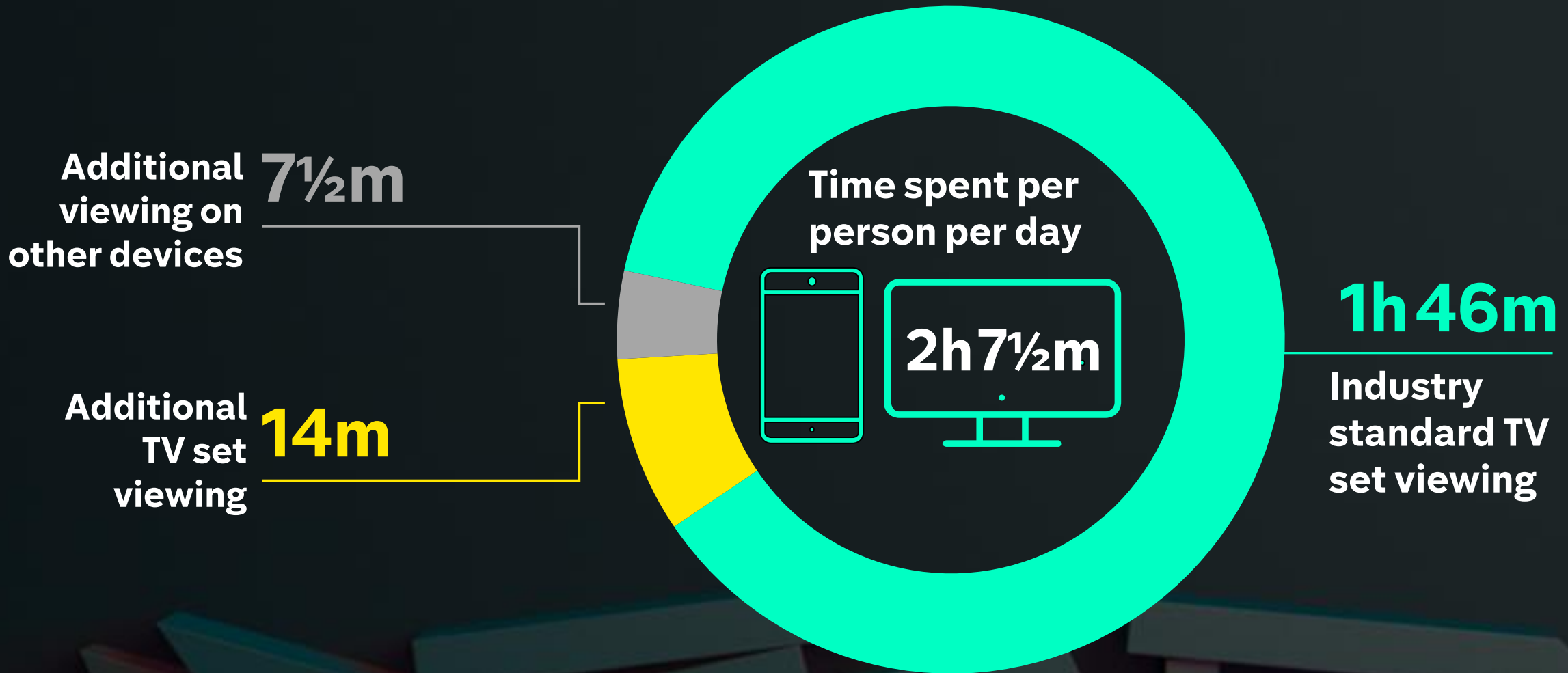
On demand on S-Vod



On demand on tablet and mobile



# THERE'S AN ADDITIONAL 20% OF TV VIEWING ON TOP OF 'INDUSTRY STANDARD' FOR 16-34S



# PRICING & EFFECTIVENESS



# DIGITAL MEASUREMENT TOOLS

C FLIGHT

BARB PLANNING  
TOOL

IPA  
TOUCHPOINTS

Currently in  
development

Campaign reach &  
frequency across  
BVoD & linear

Available via  
Techedge

# CFlight

Channel 4 data

BARB Data

Modelled by RSMB  
to deduplicate

# But how much BVOD is enough?

## THE METHODOLOGY

- IPA channel planning software on 200+ scenarios.
- The costs used reflect current SAP for linear TV and a typical BVOD CPM based at £30
- Impressions for BVOD are converted to impacts using on-target viewer per view factors, obtained as part of Project Firefly which recorded 27,000 separate BVOD viewing occasions, quantifying the volume and profile of those who were exposed.
- All major BVOD players (All4, ITV Hub, Sky Go, My5 and UKTV) have been used in the channel planning, with investment share in-line with volume of viewing as reported by BARB's 4-screen viewing reports.

# New Planning Tool Demonstrates an Under Investment in BVOD

1634 Adults		Percentage of Total Budget invested into Broadcaster VOD												
		0%	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%	55%	60%
Total Budget		Modelled 1+ Reach vs the target audience												
£ 250,000	Combined	32%	34%	34%	35%	35%	36%	35%	36%	36%	36%	36%	36%	36%
	BVOD	0%	3%	6%	9%	11%	13%	15%	16%	18%	19%	20%	22%	23%
	TV	32%	31%	30%	29%	28%	28%	25%	25%	23%	22%	20%	19%	17%
	Incremental BVOD	0%	2%	4%	6%	7%	9%	11%	12%	13%	15%	16%	17%	18%
£ 500,000	Combined	45%	47%	49%	50%	50%	51%	51%	51%	52%	52%	51%	51%	50%
	BVOD	0%	6%	11%	15%	18%	20%	23%	25%	26%	28%	29%	30%	31%
	TV	45%	44%	43%	42%	41%	39%	38%	37%	35%	34%	32%	30%	28%
	Incremental BVOD	0%	3%	6%	8%	10%	12%	13%	15%	16%	17%	19%	20%	22%
£ 750,000	Combined	52%	55%	57%	58%	59%	60%	60%	60%	60%	60%	59%	59%	58%
	BVOD	0%	9%	15%	19%	23%	26%	28%	30%	31%	33%	34%	35%	36%
	TV	52%	51%	50%	49%	48%	47%	46%	44%	43%	41%	39%	38%	35%
	Incremental BVOD	0%	4%	7%	9%	11%	12%	14%	16%	17%	18%	20%	21%	22%
£ 1,000,000	Combined	56%	60%	62%	63%	64%	65%	65%	65%	65%	65%	64%	63%	63%
	BVOD	0%	11%	18%	23%	26%	29%	31%	33%	35%	36%	37%	38%	39%
	TV	56%	55%	54%	54%	53%	52%	51%	49%	48%	46%	45%	43%	41%
	Incremental BVOD	0%	4%	7%	10%	11%	13%	14%	16%	17%	18%	19%	21%	22%
£ 1,250,000	Combined	59%	63%	65%	67%	68%	68%	69%	69%	68%	68%	68%	67%	66%
	BVOD	0%	13%	20%	26%	29%	32%	34%	36%	37%	38%	39%	40%	41%
	TV	59%	58%	57%	57%	56%	55%	54%	53%	52%	51%	49%	47%	45%
	Incremental BVOD	0%	5%	8%	10%	12%	13%	14%	16%	17%	18%	19%	20%	21%
£ 1,500,000	Combined	62%	66%	69%	70%	70%	71%	71%	71%	71%	71%	70%	69%	69%
	BVOD	0%	15%	23%	28%	31%	34%	36%	38%	39%	40%	41%	41%	42%
	TV	62%	62%	61%	60%	59%	57%	56%	56%	54%	53%	52%	50%	48%
	Incremental BVOD	0%	5%	8%	10%	12%	13%	15%	15%	16%	17%	18%	19%	21%
£ 1,750,000	Combined	64%	69%	71%	72%	73%	73%	73%	73%	73%	72%	72%	71%	70%
	BVOD	0%	16%	25%	30%	33%	36%	38%	39%	40%	41%	42%	42%	43%
	TV	64%	64%	63%	62%	61%	60%	59%	58%	56%	55%	54%	52%	51%
	Incremental BVOD	0%	5%	8%	10%	12%	13%	14%	15%	16%	17%	18%	19%	20%
£ 2,000,000	Combined	66%	71%	73%	74%	75%	75%	75%	75%	74%	74%	73%	73%	72%
	BVOD	0%	18%	26%	31%	35%	37%	39%	40%	41%	42%	43%	43%	44%
	TV	66%	65%	65%	64%	63%	62%	61%	60%	59%	57%	56%	54%	53%
	Incremental BVOD	0%	5%	8%	10%	12%	13%	14%	15%	16%	17%	18%	18%	19%

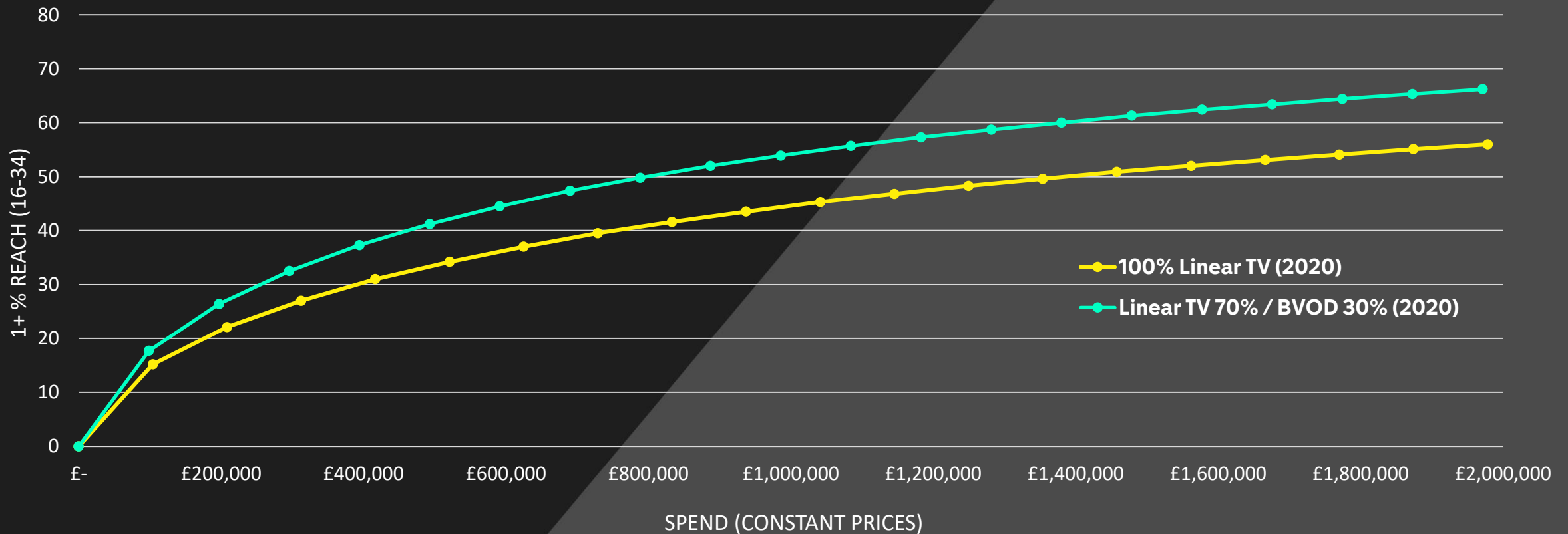


# New Planning Tool Demonstrates an Under Investment in BVOD

ABC1 Adults		Percentage of Total Budget invested into Broadcaster VOD												
		0%	5%	10%	15%	20%	25%	30%	35%	40%	45%	50%	55%	60%
Total Budget		Modelled 1+ Reach vs the target audience												
£ 250,000	Combined	56%	57%	56%	57%	57%	57%	56%	56%	54%	54%	52%	52%	50%
	BVOD	0%	3%	6%	8%	11%	12%	14%	16%	17%	18%	19%	20%	21%
	TV	56%	55%	54%	53%	52%	50%	49%	47%	45%	43%	40%	39%	36%
	Incremental BVOD	0%	2%	3%	4%	5%	6%	7%	8%	9%	11%	12%	13%	14%
£ 500,000	Combined	68%	69%	69%	70%	71%	71%	70%	70%	70%	69%	68%	67%	66%
	BVOD	0%	6%	11%	14%	17%	19%	21%	23%	25%	26%	27%	28%	29%
	TV	68%	67%	66%	65%	64%	63%	62%	61%	60%	57%	56%	54%	52%
	Incremental BVOD	0%	2%	4%	5%	6%	7%	8%	9%	10%	11%	12%	13%	14%
£ 750,000	Combined	74%	76%	77%	78%	78%	77%	77%	76%	76%	76%	75%	74%	73%
	BVOD	0%	8%	14%	18%	21%	24%	26%	28%	29%	30%	31%	32%	33%
	TV	74%	74%	73%	72%	71%	70%	69%	67%	66%	65%	63%	61%	60%
	Incremental BVOD	0%	2%	4%	5%	6%	7%	8%	9%	10%	11%	12%	13%	14%
£ 1,000,000	Combined	78%	79%	80%	81%	81%	81%	81%	81%	81%	80%	79%	78%	77%
	BVOD	0%	11%	17%	21%	25%	27%	29%	31%	32%	33%	34%	35%	35%
	TV	78%	77%	76%	76%	75%	74%	74%	73%	71%	70%	68%	66%	64%
	Incremental BVOD	0%	2%	4%	5%	6%	7%	8%	9%	9%	10%	11%	12%	13%
£ 1,250,000	Combined	80%	82%	83%	84%	84%	84%	84%	83%	83%	83%	82%	81%	80%
	BVOD	0%	12%	19%	24%	27%	29%	31%	33%	34%	35%	36%	36%	37%
	TV	80%	80%	79%	79%	78%	77%	76%	75%	74%	73%	72%	70%	68%
	Incremental BVOD	0%	3%	4%	5%	6%	7%	8%	8%	9%	9%	10%	11%	12%
£ 1,500,000	Combined	82%	84%	85%	85%	86%	86%	86%	85%	85%	84%	84%	83%	82%
	BVOD	0%	14%	21%	26%	29%	31%	33%	34%	35%	36%	37%	38%	38%
	TV	82%	81%	81%	80%	80%	79%	78%	77%	76%	75%	74%	73%	71%
	Incremental BVOD	0%	3%	4%	5%	6%	7%	7%	8%	9%	9%	10%	10%	11%
£ 1,750,000	Combined	83%	85%	86%	87%	87%	87%	87%	87%	86%	86%	85%	85%	84%
	BVOD	0%	16%	23%	28%	31%	33%	34%	36%	36%	37%	38%	38%	39%
	TV	83%	83%	82%	82%	81%	80%	80%	79%	78%	77%	76%	75%	74%
	Incremental BVOD	0%	3%	4%	5%	6%	6%	7%	7%	8%	9%	9%	10%	10%
£ 2,000,000	Combined	84%	86%	87%	88%	88%	88%	88%	88%	87%	87%	86%	86%	85%
	BVOD	0%	17%	25%	29%	32%	34%	35%	36%	37%	38%	39%	39%	39%
	TV	84%	84%	83%	83%	82%	82%	81%	80%	80%	79%	78%	76%	75%
	Incremental BVOD	0%	3%	4%	5%	6%	6%	7%	7%	8%	8%	9%	9%	10%

# Total TV builds cost effective reach

## 16-34 cover guide



Source: BARB BVOD Planner (6 weeks 29<sup>th</sup> June to 9<sup>th</sup> August 2020) / natural delivery using station average price for 2019 (to avoid COVID deflated 2020 pricing)

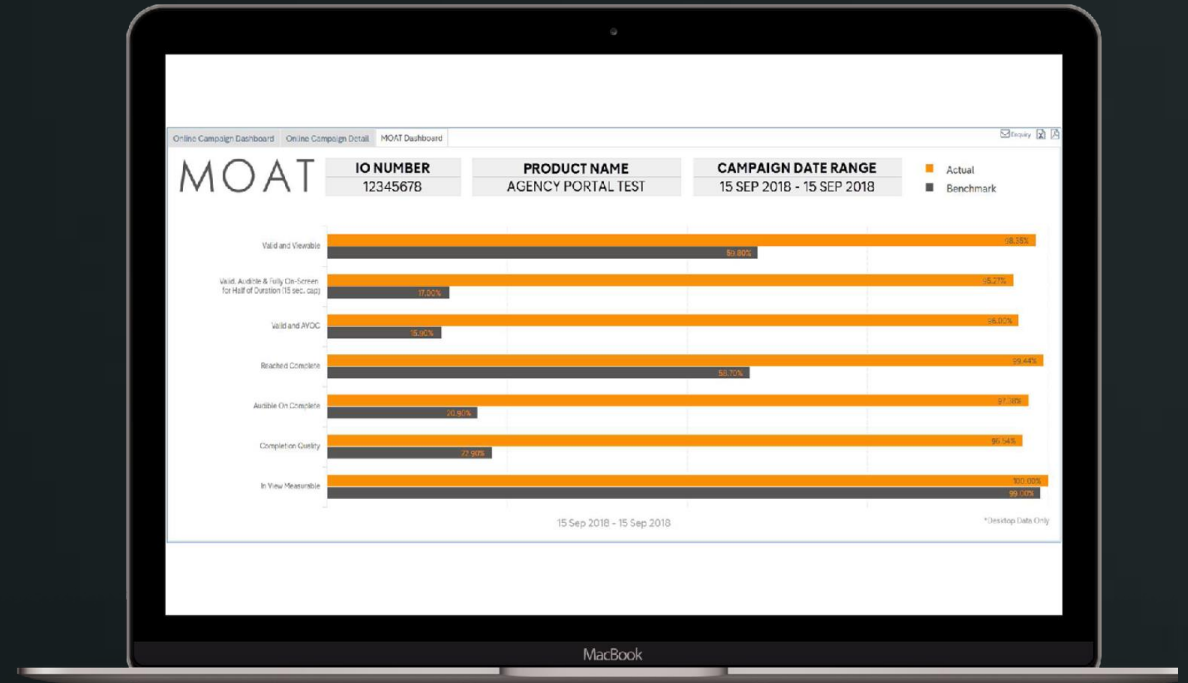
# MOAT VIEWABILITY

## METRICS OFFERING STATS ON:

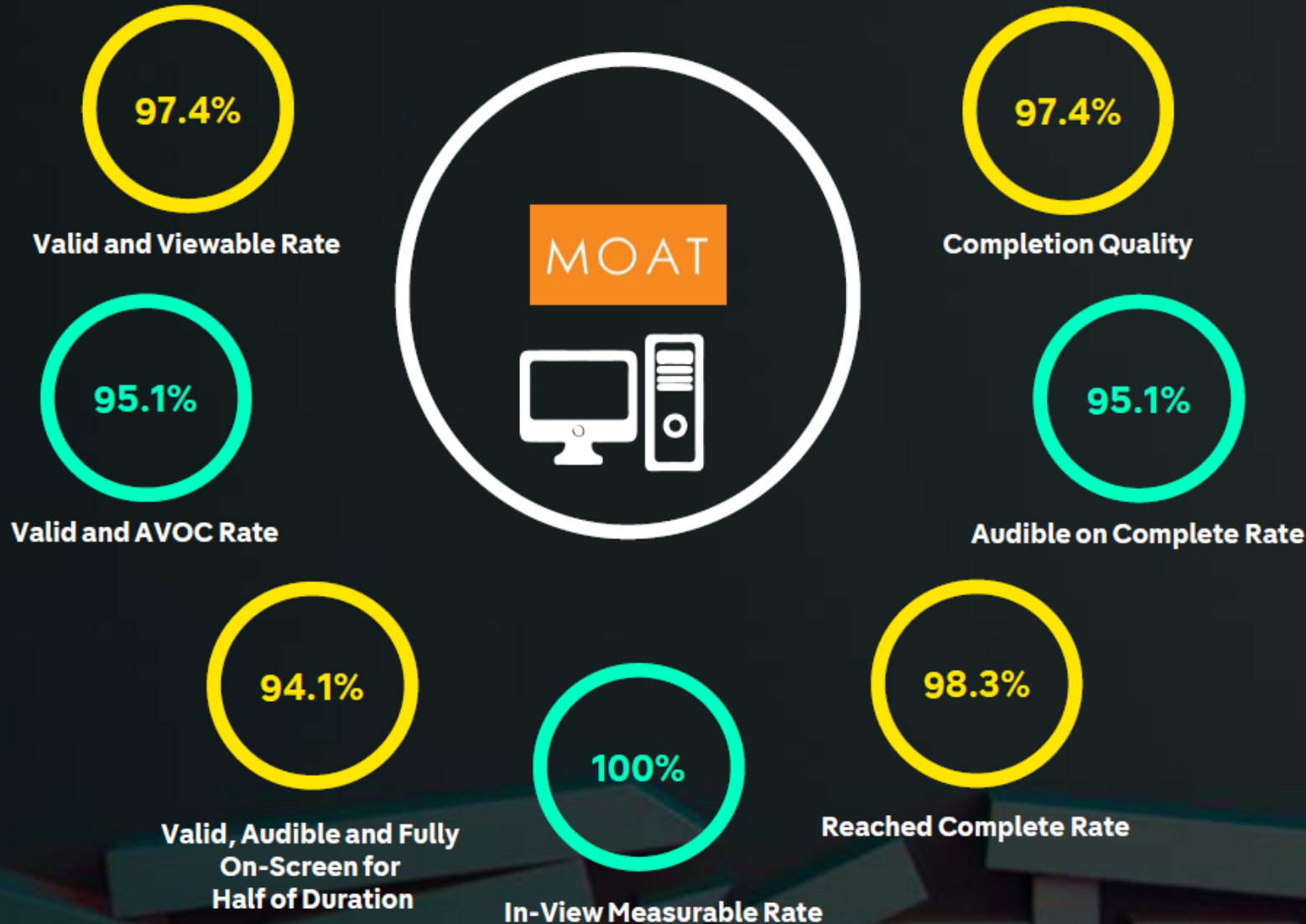
- Viewable on screen
- Viewing completion
- Audible
- Viewed by a human

HIGHEST SCORES GLOBALLY

FIRST BROADCASTER TO MARKET



# Brand Safety: No:1 MOAT Performer



Average All 4 Moat performance, Jul 1st - Dec 16th 2019



# Improved Digital Reporting



## All 4 Monthly Highlights August 2019

Top 10 August Picks (16-34s)	% VOD	% Linear
MADE IN CHELSEA	37%	63%
KATHY BURKE'S ALL WOMAN	34%	66%
STATH LETS FLATS	31%	69%
GAMEFACE	29%	71%
CELEBS GO DATING	27%	73%
THIS WAY UP	19%	81%
FIRST DATES	18%	82%
THE GREAT BRITISH BAKE OFF: EXTRA SLICE	18%	82%
HOLLYOAKS	18%	82%
JADE: THE REALITY STAR WHO CHANGED BRITA	16%	84%

BARB 4-screen totals + TV VOD de-duping using All 4 viewing analytics and Project Firefly outputs 01/08/19-10/09/19

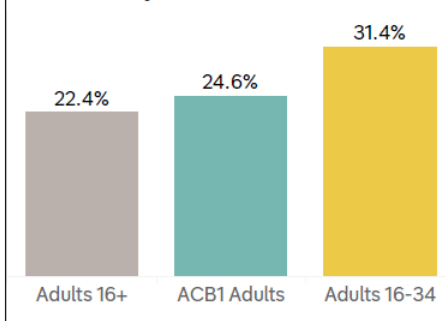
### August Highlights

Made in Chelsea remains a top performer on VoD. New three part documentary, Kathy Burke's All Woman, achieved over 30% of views on VoD and an above average share on linear. Three of the Top 10 Picks are original comedies, demonstrating the success of the Summer of Comedy promotion across both linear and All 4. Hollyoaks is one of the youngest shows on All 4 and remains one of the biggest brands, due to the strength of recent storylines.

### Top Picks for September and October...

Bake Off  
Celebs Go Dating  
The Circle  
Friday Night Dinner  
First Dates Hotel  
The Handmaid's Tale  
Celeb Hunted  
Celeb Coach Trip  
The Light  
Cats Does Countdown

### All 4 Monthly Reach



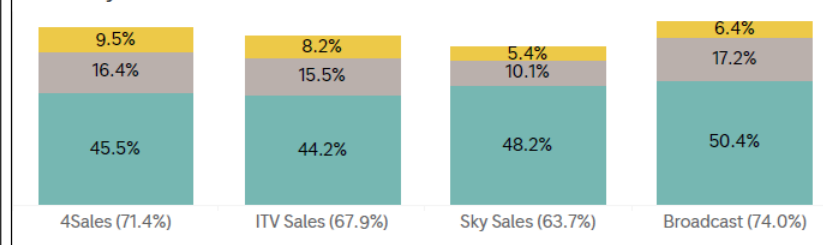
IPA TouchPoints 2019

Total All 4 Viewers Minutes  
**467 million**

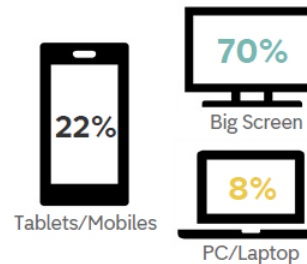
All 4 Viewing Time Per View  
**47 minutes**

All 4 Ad Completion Rate  
**97%**

### Reach by Sales House (16-34s)



IPA TouchPoints 2018 MediaPlanner Sales House reach using 500 TVRs split 80:20 TV/BVOD



Share of Viewing (excl simulcast) Q2 2019

# BRANDM4TCH

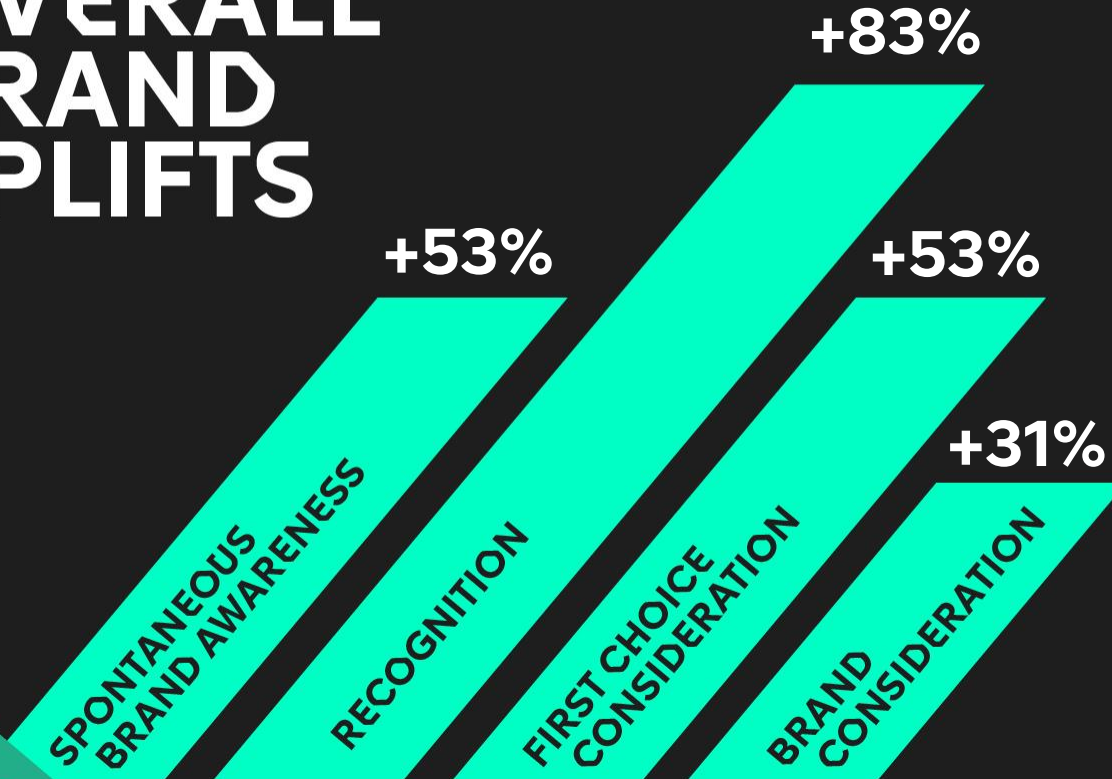


## RESULTS



6 Test partners  
independently researched

## OVERALL BRAND UPLIFTS



# +180%

UPLIFT IN MTHLY ORDERS  
FROM BRANDMATCH SEGMENT  
OF LAPSED CUSTOMERS



# +20%

UPLIFT IN BRAND CONSIDERATION  
OF CUSTOMERS

## INDIVIDUAL BRAND UPLIFTS

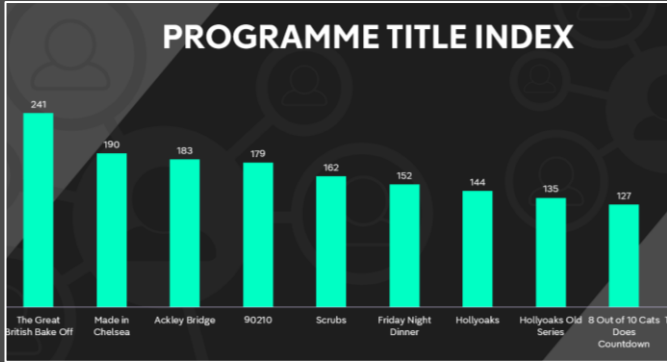
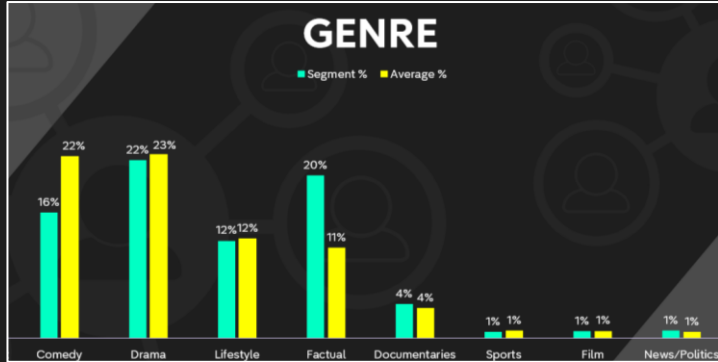
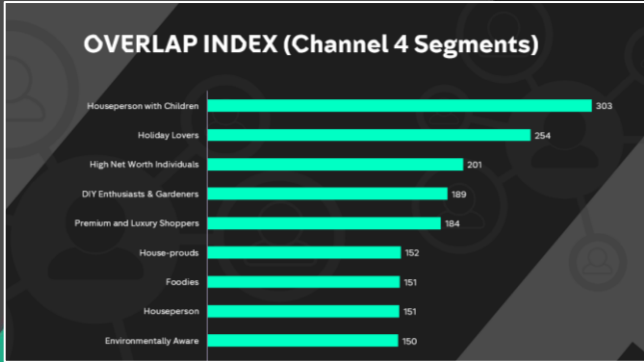
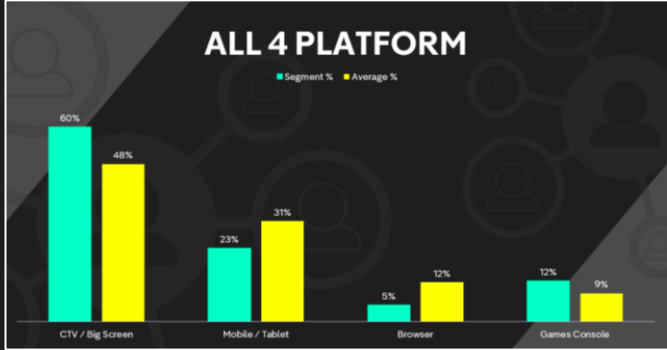
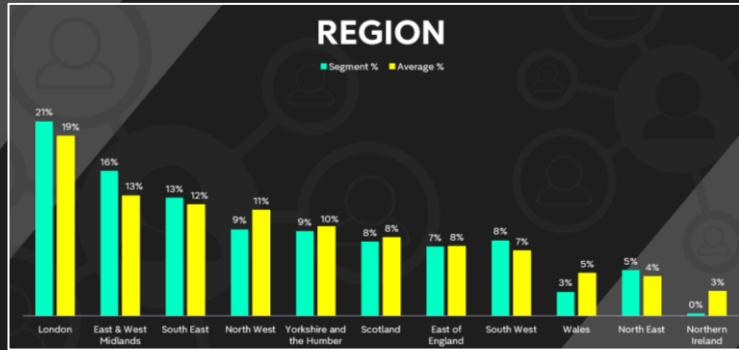
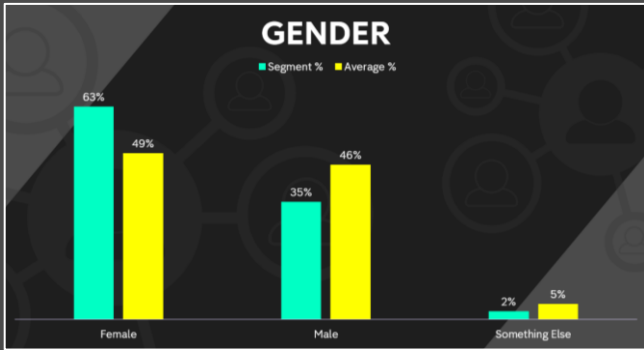


SALES



# CUSTOMER PROFILE REPORT

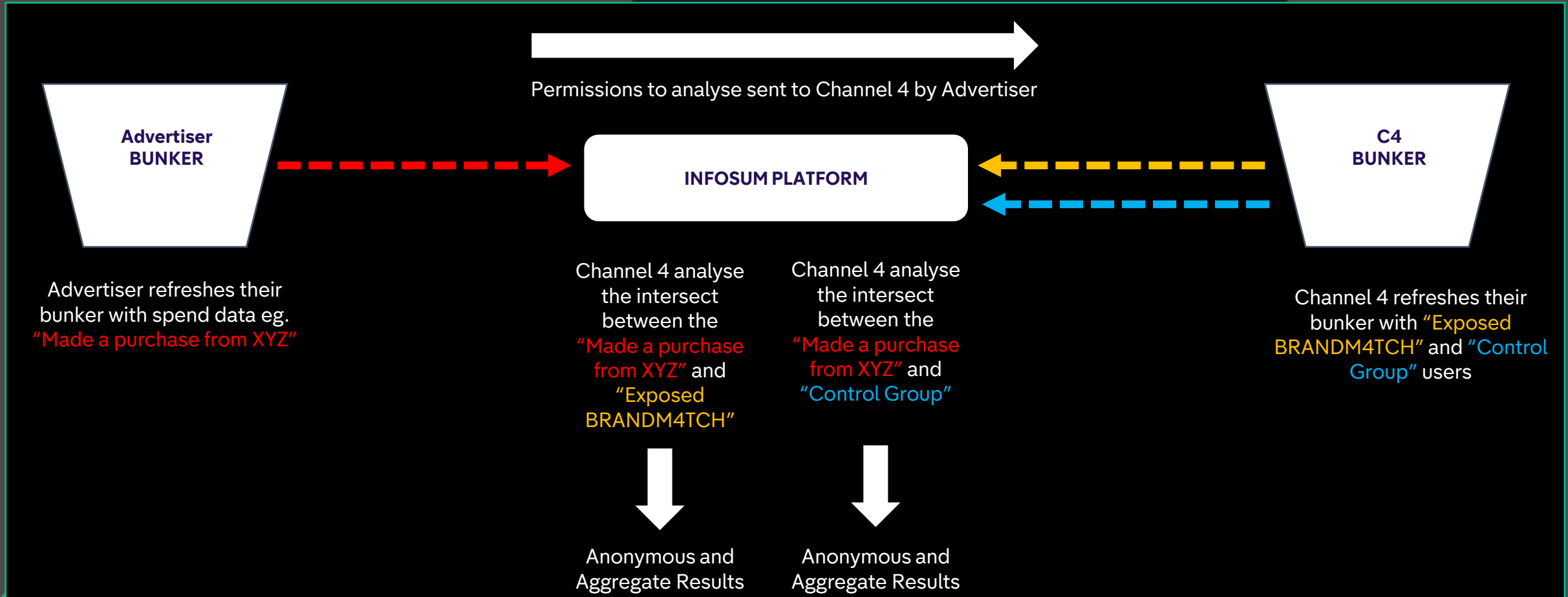
The BRANDM4TCH Audience Profile report allows us to report back on the way that a matched audience views All 4 content index vs the average All 4 user. This understanding can be used to inform future campaigns across All 4 and beyond.



# ATTRIBUTION STUDY

Suitable for Direct Response Campaigns

5% of BRANDM4TCH users will be randomly selected by C4 as a control group and will not be shown the BM campaign





# PERSONALISATION WORKS

OPTIMUM UPLIFT BETWEEN AD LAB TEST SCORES FOR DYNAMIC AD VS. REGULAR AD



AD RECALL

**+17%**

(PROMPTED)



RELEVANCY

**+83%**

(NET SCORE: 8-10)



TALKABILITY

**+175%**

(NET SCORE: 8-10)



BRAND POSITIVITY

**+41%**

(SCORE: VERY POSITIVE)



CONSIDERATION

**+50%**

(PROMPTED 1<sup>ST</sup> CHOICE)

Source: BVA BDRC Dynamic TV ad tests (stage 1) across 5 dynamic ads, covering 5 different categories. N= 600 respondents

# BVOD V'S OTHER VIDEO



# NOT ALL VOD IS THE SAME 1

## **What**

**A Research project demonstrating evidence that Broadcaster VoD is better than non-broadcaster VoD (YouTube) and justifies its premium positioning and price**

## **Takeaways**

**#1 Advertising on broadcaster VoD has 3.5x greater attention levels than advertising on Youtube**

**#2 People are more receptive to advertising on broadcaster VoD because they view it in the same relaxed state that they view the content**

**#3 Viewers themselves perceive ALL4 as a quality VoD platform, and accept the ads as part of the experience**



# NOT ALL VOD IS THE SAME 2

## What?




*Phase 2 of project, we wanted to understand if anything had changed. We wanted to make the research more 'real world' by offering agencies a practical application of the results.*

## Takeaways

- 1) All 4 attracts higher attention levels compared to YouTube, with viewers being more involved with the content.*
- 2) Adverts on All 4 are more likely to be viewed in full, in full screen mode and with sound.*
- 3) Broadcaster VOD completed ads is 20% cheaper than YouTube and a third of the cost of Facebook.*

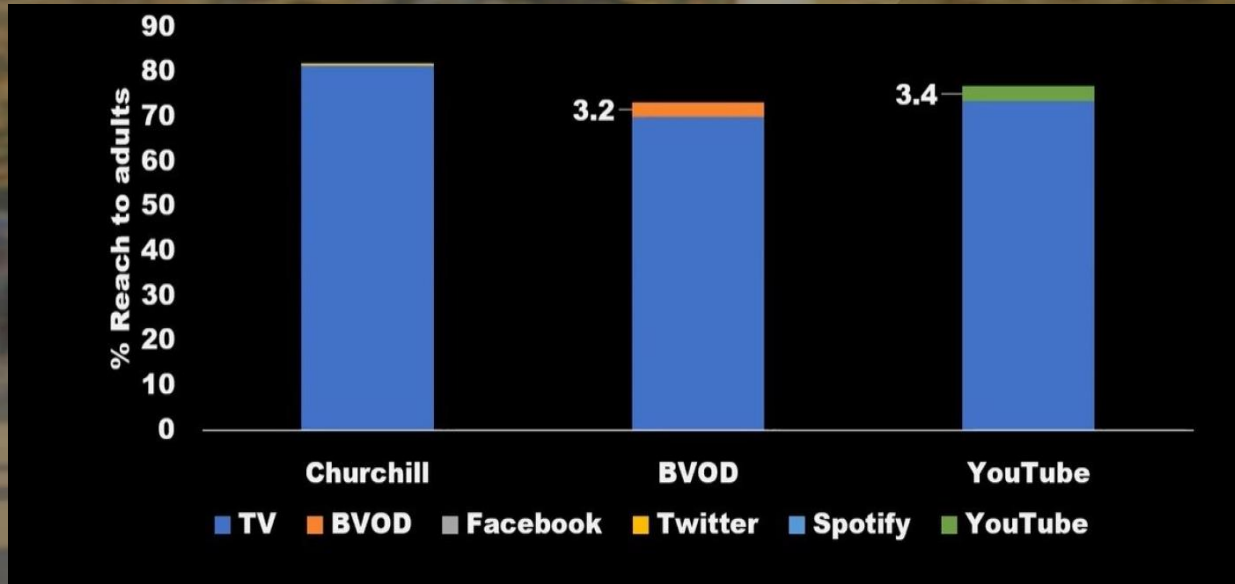


# HEADLINE CPMS ARE NOT WHAT YOU WOULD THINK

			
Completion Rate	96%	59%	17%
Watched (Not distracted)	85%	53%	53%
Add back in Organic views	1.7	1.0	1.0
<b>True CPM</b>	<b>£22</b>	<b>£28</b>	<b>£67</b>
<b>Vs All 4</b>	<b>Par</b>	<b>+27%</b>	<b>+300%</b>



# DIRECT LINE CASE STUDY



## HEADLINE STATS:

Incremental Reach

0.1% Facebook, Spotify and Twitter

3.2% for BVOD

3.4% Youtube

Price

BVOD 30% cheaper than TV

YouTube 40% cheaper than TV

Facebook 14 times more expensive!!

itv



sky



BROADCASTER VOD

Premium Entertainment

